

## Support & applications Engineer

**Permanent, full time (35 hours / week)**

### **Salary:**

**£34k+** depending on skills and experience **+Profit share**

**Overview:** Engaging closely with existing and prospective customers around the world (both in-person and remotely), you'll develop a detailed understanding of their technical requirements, assist them in establishing the suitability of Cambustion aerosol measurement equipment and offer support through commissioning and beyond.

As your understanding of customer requirements and instrument operation/principles grows, you'll be involved in ongoing product development.

Working in a global SME, you'll have the opportunity to rapidly gain skills and experience across a very broad range of areas (including business and product development), while maintaining clear focus on important details.

**Timescale:** This role supports long term expansion of our team, and therefore we also welcome applications from those who may not be ready to start a new role immediately (e.g. people who are currently studying).

### **Key Responsibilities:**

Connect with customers, remotely & in person at conferences & site visits around the world  
Understand customer needs, from initial discussions, working with them via experimental design and through to evaluating customer generated data  
Provide application technical support to customers  
Identify opportunities for product improvement and new applications

### **You:**

Have a science or engineering background at degree level or equivalent  
Are comfortable with both theoretical and hands on engineering and science  
Enjoy learning new skills and self-developing your understanding, in response to technical challenges  
Have an appreciation for the commercial and technical aspects of business  
Driven to deliver good technical solutions and identify opportunities for improvement  
Confident being the face of the company, and an independent traveller  
Have the right to live and work in the UK

### **Experience:**

This role involves both hands on work in the lab and data analysis.

Experience in a range of areas including mechanical, electronics, software, data analysis will be appreciated. However, we primarily seek a candidate who (with team support) is interested and engaged to quickly learn new techniques and skills.

**Benefits:**

- 25 days holiday
- cycle to work scheme
- travel bonus scheme
- income protection insurance
- death in service benefit
- workplace pension

**Apply / Further Information**

Email your application to [careers@cambustion.com](mailto:careers@cambustion.com)

**Us:**

Cambustion conceives, develops, manufactures and supports a range of scientific instrumentation for our global customer base in over 35 countries.

Key markets include China, USA and Europe, with 85% of sales outside the UK. The customer base includes a broad mix of industry, university and government research institutions.

Headquartered in Cambridge, UK, the company is privately owned, with over 30 years of steady growth. We invest heavily in R&D and continue to develop new and existing product ranges.

For more company information visit [www.cambustion.com/products/about](http://www.cambustion.com/products/about)